### QA Engineer

We're looking for an Automation Engineer to join our team. You'd help scale our real-time communications and mobile routing system to continue support to our growing base of members. Automation Engineer will work closely with the Product Manager, Developers (iOS, Android, Web) and QA Team. In addition, he or she will work collaboratively with the stakeholders and UX/UI resources.The Quality Assurance Engineer role is very much a hands-on position. Primarily responsibilities include creating new automation scripts as well updating old scripts. New hire will be also responsible to perform manually testing on the apps, websites, microservices, HTML emails, and other related digital work.

## **Responsibilities**

* Execute the Quality Assurance process, procedures and strategies.
* Maintain industry standard metrics as well as specific account-related metrics for adjusting internal QA standards.
* Review technical documents (functional specifications, copy decks, design comps) in order to develop appropriate test plans.
* Deliver high-quality, low-to-zero defect releases.
* Work with Technical lead and other developers to define test criteria.
* Manage project workload and assess resources needed for completion.
* Maintain Jira (or other defect tracking tool) and report defects to team members in a timely manner.
* Responsible for prioritizing defects, coordinating and tracking their resolution.
* Identify potential build and timing problems as early as possible, flagging to Technical Lead as appropriate.

## **Qualifications**

* Excellent knowledge of Java.
* Excellent knowledge of Selenium for Automation (Gauge Framework).
* Experience using Appium for Mobile Automation.
* Familiarity with XCUITest and Espresso is a plus.
* Experience with testing and analyzing JSON and REST (Tool such as Advance Rest Client or Postman).
* Strong knowledge of unit testing, regression testing, integration testing, and compatibility testing.
* Must be able to write Test Plan and Test Cases.
* Experience testing Rich media applications, including iOS and Android apps, responsive web sites and mobile sites.
* Experience working in an Agile/Scrum development process.
* Experience using a defect-tracking tool like Jira.
* Familiarity with Test Management Tool like Zephyr.
* Solid knowledge of MySQL and Mongochef.
* Experienced with debugging tool such as Charles/ Firebug/ Inspect.
* Familiarity with CI/CD pipelines.
* Familiarity with continuous integration tools (Jenkin’s is a plus)
* Excellent written/verbal, communication skills.
* Experience with performance and/or security testing is a plus.
* Experience with Salesforce testing is a plus.
* API testing experience is a plus.
* B.A. in Computer Science, Management Information Systems, or a related discipline.
* 4+ years in Java
* 2+ years in QA Automation Engineer role
* Appium is a must